

Discussion Outline

UK LOCKSS Alliance Members' Meeting

24th May 2012

The goals of today's exercise are to:

- Review the recommendations from the UKLA Service Review and propose additional activities
- Review the User Interface proposals and identify additional functionality or requirements for consideration

Reference Documents

You should have a copy of the Service Review recommendations and User Interface proposals. The most relevant documents and sections are:

- UKLA Service Review Summary: sections 1, 5 and the recommendations, along with the section "Addressing the Issues"
- User Interface Requirements: section 1, appendices A.2 (UI functional divisions), B (Use cases)
- Persona document

Session 1: 12.30 - 13.00

We asked each participant to consider in advance the deployment of LOCKSS within your institution.

- How is LOCKSS supported at your institution?
- Do you have someone fulfilling a technical support role in relation to LOCKSS?
- Is the system monitored in any way?
- Where you would like further enhancement and support?

In addition, we will be discussing the following:

- How has your institution progressed with LOCKSS over the past year? Have the changes made by the UKLA Support Service had a useful impact?

Session 2: 14.30 - 15.20

Section 1. Service Review: Recommendations and Actions

- Can you identify key activities and actions that have not been discussed?
- Are there particular priority actions you would like addressed first?
- How can the UK LOCKSS Alliance Support Service provide better support to UK institutions?
- How do you think we can motivate and encourage other institutions to participate?

Section 2. Review of User Interface Proposals

We would like to hear any thoughts you have on the User Interface outline proposal:

- Please see the Persona handout document. Do you fit reasonably well into one or more of the personas identified?
 - Please comment on the persona that suits you most, noting in particular the incomplete Profile section.
- Considering your persona, has the requirements document captured the activities and workflows you would wish to undertake (see the Appendices starting page 7)? Are there tasks and activities you feel we have missed? Example key tasks and activities are:
 - Add Content: 'Add Content to the configuration for collection'
 - Remove Content: 'Remove Content from the configuration'
 - Monitor Content: list titles: 'Discover configured and preserved content'.
 - Monitor Content: display content status: Confirm content collection, identify possible problems
 - Report Status / Health: Provide summary info and potential problems
- For each of the workflows around 'Adding', 'Removing', and 'Monitoring' content:
 - What key fields of information do you wish to see?

- How would you like to go about your tasks?
- Are there other library management or access systems you would like LOCKSS to interact with? Please describe these systems, and describe how this interaction could be achieved.
- Roll forward five years and imagine that the LOCKSS user interface has been revised. What obstacles and barriers have been overcome?